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- 1.2 IMPORTANT NOTICE & TERMS AND CONDITIONS
- 1.3 CAO'S OPERATING HOURS
- **1.4** 2024 ENTRY HANDBOOK

WHERE TO FIND US AND HOW TO **CONTACT US**

1.1.1 GENERAL INFORMATION

CALL CENTRE

CALL 031 - 268 4444

*PHYSICAL ADDRESS

GATE 11, MARY THIPHE STREET (PREVIOUSLY CATO MANOR ROAD), DURBAN. OFFICE HOURS: 08H00 - 16H30 (MON - FRI)

SOCIAL MEDIA PLATFORMS

VISIT US:/ CENTRALAPPLICATIONSOFFICE

* THE CAO IS OPEN BUT DUE TO COVID 19 NO FACE-TO-FACE SERVICES ARE AVAILABLE.

THAT WE CANNOT PERSONALLY MEET WITH YOU, BUT WE HAVE ORGANIZED ALTERNATIVE WAYS FOR YOU TO ENGAGE

WITH US. PLEASE CHECK OUR WEBSITE FOR UPDATES	
1.1.2 ONLINE FUNCTIONS ON THIS WEBSITE	
FUNCTION	CLICK ON
TO APPLY	<apply> - Top of Landing Page</apply>
TO PAY	<payments> TOP OF LANDING PAGE</payments>
SUBMIT SUPPORTING DOCUMENTS	UPLOAD MY DOCUMENTS
DECIDING ON YOUR CAREER	DON'T KNOW WHAT TO STUDY?
LIST OF AVAILABLE PROGRAMMES	AVAILABLE PROGRAMMES
FOLLOW THE PROGRESS OF YOUR APPLICATION	CHECK MY APPLICATION
TO COMPLETE A 'CHANGE OF MIND'	CHANGE OF MIND
CHANGE OF CONTACT	UPDATE MY APPLICATION
1.1.3 FOR EMAIL COMMUNICATION	
FOR	EMAIL

GENERAL ENQUIRIES ENQUIRIES@CAO.AC.ZA

PAYMENT QUERIES PAYMENTSCAO@CAO.AC.ZA

IMPORTANT NOTICE & TERMS AND CONDITIONS

TO VIEW OUR 'IMPORTANT NOTICE AND TERMS AND CONDITIONS' CLICK
ON THE 'IMPORTANT NOTICES' ICON ON OUR HOMEPAGE. CHOOSE
BETWEEN VIEWING OUR 2024 ENTRY HANDBOOK ONLINE OR DOWNLOAD A
PDF COPY. REFER TO PAGE 6 FOR THIS INFO.

CAO'S OPERATING HOURS

THE CAO IS OPEN **BUT** DUE TO COVID-19 CAO WILL REMAIN CLOSED FOR FACE-TO-FACE ENGAGEMENT WITH THE PUBLIC UNTIL FURTHER NOTICE.

PLEASE CHECK OUR WEBSITE <u>WWW.CAO.AC.ZA</u> FOR UPDATES

FOR ANY ENQUIRIES PHONE OUR CALL CENTRE AND OUR FRIENDLY AGENTS WILL BE HAPPY TO ASSIST.

CALL 031 268 4444 DURING OFFICE HOURS FROM 08H00-16H30 ON WEEKDAYS, EXCEPT FOR PUBLIC HOLIDAYS OR YOU CAN MAKE USE OF OUR SELF-HELP SERVICE AFTER HOURS.

FROM OUTSIDE SOUTH AFRICA CALL +27 31 268 4444.

2024 ENTRY HANDBOOK

CLICK ON 'IMPORTANT NOTICES' ICON ON OUR HOMEPAGE.

GO TO 2024 ENTRY HANDBOOK AND CLICK ON THE LINK PROVIDED.

YOU MAY VIEW THE HANDBOOK ONLINE OR YOU CAN DOWNLOAD A PDF

COPY.